



Control Number: 51830




Item Number: 13

Public Utility Commission of Texas

Commissioner Memorandum

2021 JUL 28 PM 4:59

TO: Chairman Peter M. Lake
Commissioner Will McAdams

FROM: Commissioner Lori Cobos 

DATE: July 28, 2021

RE: July 29, 2021 Open Meeting – Item No. 21
Project No. 51830 – *Review of Certain Retail Electric Customer Protection Rules*

First and foremost, I want to thank Staff for their hard work in developing a Proposal for Publication for our consideration that strives to strengthen customer protections for all consumers in our state's competitive retail electric market. As part of our consideration of Staff's Proposal for Publication at tomorrow's open meeting, I would like to discuss with you the following important policy considerations:

1. Whether the maximum rate for Provider of Last Resort (POLR) service that would be charged by a Large Service Provider to residential customers in proposed 16 Texas Administrative Code (TAC) § 25.43(m)(2)(A)(iii) and small and medium non-residential customers in proposed 16 TAC § 25.43(m)(2)(B)(iv) should include a safety threshold to prevent the energy charge from increasing by more than a certain percentage on a year-to-year basis?
2. Whether indexed retail electric products and retail electric products that allow for the pass-through of ancillary service charges to residential and small commercial customers should be prohibited by the Commission and whether the Acknowledgment of Risk requirements in proposed 16 TAC § 25.475(c)(3)(G) would provide adequate customer protections for residential and small commercial customers that enroll in these products?